



Returns Note

Order Number:

Order Date:

Invoice Number:

Returns Address: My Bamboo Limited
Lowland House
Main St, Hannington
Northamptonshire
NN6 9SU

Product Code	Quantity	Size	Colour	Description	Total

Reason for Return:

If you are not happy with any purchase from My Bamboo Limited, you can return it within 14 days and we'll replace it immediately. This does not affect your statutory rights.

Please complete this returns form and include it with all returns.

My Bamboo Limited do not offer a free return's service, unless the goods are faulty or have been shipped incorrectly, in which case we will refund the postage on receipt of the goods. If you want to make an exchange due to a sizing issue, simply return the item in an **'AS NEW'*** condition and we shall ship a replacement. We do not refund postage.

For exchanged items, please allow two weeks from the date you sent your parcel for exchanged items to arrive.

***AS NEW** condition means that the item is unused, unworn, without marks from food, makeup, grease, dirt, deodorant etc. The goods must also be returned neatly folded in its original packaging, with all original labels attached.

How to exchange an item

If you require an exchange of any product purchased, please email returns@mybamboo.co.uk with the original order number, what you want to return, and give details of the size, colour and code of the replacement item.